

TOUR ITINERARY JAN, 2020 – JUN, 2020

TOUR TYPE CUSTOMIZED HOLIDAY – TOUR CODE – TM-VIETNAM

GROUP TOUR TO VIETNAM

Countries	Days	Starts From: Ex- Bangkok
01	04	INR 45,000/- per person (3*)- Hotel

Day to Day Programme

Flight Option:

Indigo Airlines

27 Jun,2020 Kolkata(21:40pm) – 28 Jun,2020 Hanoi(02:00am)

02 Jul,2020 Hanoi (03:00am) – 02 Jul,2020Kolkata(04:30am)

Hanoi (1Nights) Halong Bay (2Night)

Day 1: Hanoi Arrival- Halong Bay

Reach Hanoi at 02:00 HRS by INDIGO flight 6E1378, Get visa on arrival. Meet guide and proceed to Ha Long Bay 4 Hrs drive Check in hotel (*early check-in*)
-Visit Sun World Halong included Water Park, Dragon Park or Queen Cable Car + Majestic Hills (*Optional:Entrance ticket is not included*)
Lunch and dinner at restaurant.Free time for shopping at Night Market.

Meals : Lunch / Dinner

Day 2: Day 2: Halong- BaiTu Long Bay-Overnight Cruises

Breakfast at your hotel. You can visit local market or swimming on the beach.

12.30: Arrive in our office at Hon Gai Pier, you will have a bit time to relax and enjoy a cup of tea/coffee. Wait for our captain to finish the registration and transfer by tender to our boat.

12.45: Enjoy welcome drink and spend a couple minutes to briefing about safety on boat and activities included then we check in our cabin.

13.30: Delicious Vietnamese set menu will be served while leisurely cruising further into BaiTu Long Bay.

15.00: Arrive in kayaking area – that is Cap La Island. Enjoy kayaking through the karst and breathtaking nature, swimming and relaxing.

17.30: Get back to the boat and enjoy our Sunset party while our cruise sailing to the overnight anchorage.

19.00: Sumptuous set-dinner on board.

20.30: Free time to challenge yourself in Vietnamese puzzle games, or gather your group/family for a board game; try your luck with squid fishing or simply have a cocktail and enjoy the quiet night on the bay.

Overnight on cruise.

Meals : Breakfast / Lunch / Dinner

Day 3: BaiTu Long Bay- ThienCanh Son Cave- Hanoi

06.00: Start your day with a **Tai Chi routine** on sundeck or catch a morning view of the stunning bay's landscape with a cup of tea or coffee.

07.00: Breakfast will be served in Western style, familiar to you to fulfill your strength and ready for another exploring day.

08.00: Explore the well hidden **ThienCanh Son Cave**.

09.00: Upon return to the boat you will have about 30 minutes to freshen up and finish packing.

10.00: Attend in a **Vietnamese cooking demonstration**. You can quickly learn a simple but delicious Vietnamese dish that Gordon Ramsey (a 2 Michelin Star Chef) used to guide – NemCuon or challenge yourself in fruit and vegetables carving.

11.00: Enjoy a traditional Vietnamese lunch on boat.

12.00: Back to the harbor and disembark in Hon Gai pier.

12.30: Our shuttle bus will take you back to Hanoi. On the way visit Bamboo Factory.

Attention: The itinerary is subject to change due to the weather, tide level and operating conditions without prior notice.

Check in Hotel in Hanoi. Second half is free for personal shopping.

Meals : Breakfast / Lunch at Resturant / Dinner at Restaurant

Day 4: Hanoi City Tour +Departure

Breakfast at hotel.The tour will start to visit **Tran Quoc Pagoda, West Lake, Ho Chi Minh Mausoleum** to explore the **architectural** and historical aspects of **Uncle Ho's final resting-place** and having a look at the **One Pillar Pagoda**, which was founded by King Ly Thai To in 1049 – the structure has become an important symbol for the people of Hanoi.

Lunch at restaurant.

Next to visit HoanKiem Lake.After breakfast check out from hotel. On the way back to Hanoi, we have a half day Hanoi city tour, Start **Walking Hanoi Tour**. As you know, Hanoi is famous for 36 Old Quarters which now still remain the Hanoian lifestyles and Walking Hanoi Tour will help you understand more about our culture, our daily lives. Furthermore, Old Quarter is famous for local street food which is remarked on many foreign magazines. So you can try some (optional). Tour ends will include drinking local beer at Ta Hien Street. Then back to hotel. Overnight in Hanoi.

Farewell dinner.

By 21:00 Depart for airport by 22:00HRS

Meals : Breakfast / Lunch / Dinner

Day 5 – In flight

At 03:00 HRS - Indigo Flight 6E1379 to Kolkata.

Back to India. Lets Stay in touch on FACEBOOK/WHATSAPP/ EMAIL and meet again on memorable holiday.

Meals : Nill

Hotel : (3*) : Moon View Hotel or similar

Cruise (3*) : <http://www.halongbooking.net/cruise/swan-cruises-halong-bay>

Bus : 29-33 Seater

01 Gala Dinner with Back Drop & Music

Package Includes

- Transportation with A/C
- Hotel accommodation based on sharing twin/double rooms with daily breakfast
- Share Cruise in Halong Bay
- Meals as mention in itinerary: B = Breakfast, L = Lunch, D = Dinner
- English speaking tour guide (other languages on request)
- Entrance tickets
- Mineral water on car/van/bus
- Boat trip In Tam Coc
- Rowing boat/ Kayak in Halong
- Cooking class
- Happy hour
- Flight Tickets
- Visa

Package Excludes:

- Personal fee
- Beverage
- Vietnam Visa, Approval letter for Vietnam visa
- Drinks and other personal expenses
- International flights and domestic flights
- Tipping/gratuities
- Payment transfer fee
- Other not clear above

Note : 5% GST on total tour cost will be added extra on bill

Payment Terms

Payments can be made by credit/debit cards and Netbanking for online booking and cheque, Demand Draft, NEFT, RTGS or IMPS for offline bookings.
Cheque/Demand Draft should be in favour of **'Travelminia'**.

Cancellation Policy

Cancellation received no.of days prior to departure	Cancellation fee applicable on Net Tour Price(Per Person)
D-0 to 10	100%
D- 10 to 20	75%

D- 30 to 40	60%
D- 40 to 50	50%
D- 60 to 70	40%
D- 70 to 80	30%
D- 80 to 100	20%
D- 100 to 300	10%

In some cases Air tickets are blocked / issued on special fare then cancellation charges levied by the airline, over and above the charges as mentioned in the table hereinabove shall be borne by the guest.

A) Guest cancel the tour due to any personal reason

1. if any guest decides to cancel the tour for any reason whatsoever, they shall immediately send an email to Travelminia at info@travelminia.com cancellation from their registered email ID.
2. Cancellation will attract cancellation charge as stated herein above which is calculated on Net Tour price and varies as per the time duration between the cancellation date and the tour Departure date The cancellation charge will also differ tour wise / sector wise /category wise.
3. Travelminia is not liable to give any details or bifurcation of the cancellation charge.
4. Any refund payable to the guest as per the cancellation policy will be paid within 10 working Days.
5. Once the booking is cancelled, it cannot be reinstated. Any reversal/re-booking will be treated as fresh booking and additional charges are applicable.

B) Single guest sharing a room with another cancels the tour

1. Single guest should ideally book as specialty tours such as women's special or seniors Special, where Travelminia guarantees a room partner, guest can save on single occupancy Charge on these tours.
2. If a single guest is travelling alone on a regular tour then s/he will have to pay single Occupancy charge. If they get a room partner. And share the twin/double room for all tour days Then the single occupancy charge will be refunded to the guest after tour within 10 working days of arrival.
3. In case of cancellation by any such sharing partner no refund is applicable

C) Travelminia World cancels the tour

1. Travelminia reserves the right to cancel or re-schedule any tour without reasons.
2. The amount paid by the guest will be refunded within 10 working days of cancellation of the tour.
3. Refund will be paid by A/C payee cheque in Indian rupees For international tours as well even. If the guest had made the tour payment partly or fully in foreign currency refund will be paid in Indian rupees only.
4. Travelminia will not be liable to pay any interest on the tour amount paid by the guest
5. Travelminia owes no responsibility for any additional expense related to any other arrangements made by the guest on their own.
6. A guest willing to take any other tour can do so in consultation with the respective sales Person Excess / short payment if any for the new tour will be refunded / collected to / from the guest.

D) Travelminia cancels and/or reschedules the tour considering the safety of tourists under force majeure situations

1. Travelminia reserves the right to cancel and or re-schedule any tour under force majeure Situations like natural calamity epidemic terrorist disturbance etc. considering the safety of the tourists, no refund fully or partially will be applicable under any circumstance in such force majeure situations.
2. As Refund is not applicable guest will be required to choose the next possible future date of the same tour
3. Travelminia will send the request to associates like airline hoteliers trans porters etc for assistance in postponement of the services.
4. If guest wants to change the sector then decision will depend on the cooperation of the associates like Airlines and hoteliers such a decision will require time and will be given at the Earliest or within a span of 45 days of such request.(But Not Guarantee whether its possible or not).
4. In case if associates (Airlines/Hoteliers/Transparters) are not in a position to consider the case Then actual cancellation charges may apply.
5. If the future tour price is less, then the excess amount will be adjusted to the next tour which the guest wish to go later or to give an upgrade in any of the services that guest may opt for No partial refund is applicable in such situations.

E) When Travelminia reschedules the tour due to uncontrollable factors like changes in airline schedule, major event or VIP movement at the destination.

1. Travelminia reserves the right to re-schedule any tour under uncontrollable factors like Changes in airline schedule or major event or VIP movement at the destination no refund-full Or partial will be applicable under any circumstances.
2. As refund is not applicable guest will have to abide by the new schedule of the tour
3. In this constantly changing world, Travelminia dies change or upgrade the tour itineraries For value addition to guest which can lead to increase in the tour price amount. In such a case Travelminia reserves the right to charge additional expense.

F) Tour cancelled due to Visa rejection-DEEMED Cancellation

1. Rejection of visa will lead to deemed cancellation and the booking will stand cancel without Any intimation or confirmation from the guest.
2. Visa rejection date will be considered as the date of cancellation and the cancellation charge will be applicable accordingly.
3. Guest can re-apply by paying additional all visa charges, however granting of visa is at the Discretion of the respective consulates and Travelminia will not be responsible for the same
4. If visa is not granted even the second time,the cancellation charge will be based on the date of the rejection of second visa.
5. If no intimation of visa (granted/rejection) is received from the respective Consulate / Embassy Then it is considered as deemed cancellation and cancellation charge will be applicable as stated Herein above.
6. In case of group booking if visa of an individual is rejected and the rest of the group cancels the Tour then cancellation charges as mentioned in the table herein above shall be applicable to the entire group.

7. Visa copy is always sent to guest on email by Travelminia whereas sometimes Consulate Send passport directly to the guest residence in both the cases it is the responsibility of the Guest to check the visa sticker and verify that the personal details and visa validity is accurate Due to a mistake, if the immigration office does not allow the guest to leave or enter the Country , then **Travelminia** will not be responsible for any refund / losses / consequences.
8. In certain cases where Air/Visa is processed more than 91 days in advance, on cancellation Actual Air charge/Visa fees is applicable in addition to above cancellation charge.

G) Non payment of tour price- Deemed Cancellation

1. Guest is required to pay full tour price at the time of booking / 60 days / 45 days prior to the tour Departure date if the payment is not received during the mentioned time frame then Travelminia Reserves the right to cancel the booking without any written notification and forfeit the paid Amount. In such a case ,the cancellation notice will be treated as cancellation date and cancellation charges will apply as per the policy.

H) Right of admission and termination

1. Travelminia reserves the right to say 'NO' to the booking of any guest without divulging any Reason or justification.
2. Travelminia reserves the right to terminate the tour of any guest while on road in the guest Does not follow the group tour decorum or misbehaves with co-passenger / Tour manager / Coach captain / local citizen or creates nuisance etc.
3. Guest will have to make arrangement for their return travel on their own and no refund is Applicable under such circumstance.
4. In such a case no refund or compensation is applicable.

I) NO show or absence on Day 1 of the tour

1. If a guest fails to join the tour on day 1 of the tour, it is termed as NO Show and will be treated as deemed cancellation and no refund is applicable.
2. Cancellation charge will be 100% at the same time all services will stand cancel unless the guest notifies to Travelminia about joining the tour later own expense.

J) Discontinuation from ongoing tour

1. If guest discontinues / terminates the tour for any personal reason, it is termed as deemed Cancellation and no refund will be applicable.
2. Travelminia team will assist the guest to book the required services, however all expense for The same will have to be paid by the guest immediately in advance.

J) Travel Insurance

1. Travelminia regular group tour prices are inclusive of insurance charge for guest upto 59years of age. The insurance policy is valid for the duration of the tour guest over 59 years of age have to pay the difference in insurance premium.

2. The guest opting for for customized Holidays in bound Holidays and mice tours, the price is non Inclusive of insurance charge hence guest need to purchase travel insurance separately.
3. Certain cancellation cases can be eligible for insurance claim however settlement of the Claim is at the sole discretion of the insurance company and Travelminia is not responsible For the same.
4. In case of any incidence probe to insurance claim, it is mandatory to intimate insurance Company and Travelminia within 24 hours of any such incident.
5. In case of any personal travel insurance policy obtained by guest, Travelminia is not liable for Any claim processing and communication with insurance company.

**Feel free to get in touch for
Any assistance regarding
Your booking**

Cal 858 299 4499

Email info@travelminia.com

Book Online www.travelminia.com

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