

TOUR ITINERARY JAN, 2020 – SEP, 2020

TOUR TYPE CUSTOMIZED HOLIDAY – TOUR CODE – TM-MALAYSIA02

Basic Package (3* Hotel)

Countries	Days	Starts From: Ex- Kuala Lumpur(Malaysia)
01	03	INR 7,500/- per person

Day to Day Programme

Kuala Lumpur (2Nights)

Day 1 - ARRIVAL DAY IN MALAYSIA

On Arrival At Kuala Lumpur Airport, You Will Be Met And Transferred to Your Hotel.

Later Proceed On An Exciting City Tour Of Kuala Lumpur. Enjoy The Sights And Sounds Of The City. Places Of Interest Includes Driving Past The National Mosque, The National Monument And The Superb Buildings At The Independence Square - The Birthplace Of This Fascinating And Multicultural Nation, Chinatown And Parliament House; Photo Stop At The King's Palace – Residence Of The Elected King Of Malaysia. Rest Of The Day Is Free At Leisure / Shopping.

Overnight At Your Hotel.

Meals : No Meals

Hotel : Ibis Styles Fraser Business Park OR Similar Hotel

Vehicle : (Airport to Hotel , Drop Off only, SIC)

Tour : Not Included

Day 2 – GENTING FULL DAY TOUR -02 CABLE CAR RIDE

Breakfast at The Hotel. Check – Out And Transfer To The Genting Highlands. En Route, Visit Batu Caves – A Leading Hindu Shrine In Malaysia. To Reach It, One Has To Climb 272 Steps. Later Drive To The Sky Way Cable Car Station For A Relaxing, Scenic Ride Up To Genting Highlands. Later Back to your Hotel, Check-in And Relax.

Overnight at Your Hotel.

Meals : Breakfast

Hotel : Ibis Styles Fraser Business Park OR Similar Hotel

Vehicle : Seat in Coach(SIC)

Day 3 – DAY AT LEISURE OR OPT AND OPTIONAL TOUR

Enjoy Breakfast At Your Hotel. Later Today, Proceed To The Airport As This Fantastic Tour Comes To An End with Putrajaya Tour(Photostop) . Return Home with Wonderful Memories Of Your Tour. Let’s Stay in touch on FACEBOOK/WHATSAPP/ EMAIL and meet again on memorable holiday.

Meals : Breakfast

Hotel : Ibis Styles Fraser Business Park(3*) OR Similar Hotel

Vehicle : Seat in Coach(SIC)

Tour : Putrajaya Tour(Photostop)

Package Includes

- 02 Night in Hotel Ibis Styles Fraser Business Park(3*) in Kuala Lumpur. Or similar
- 02 Breakfasts (Except on Arrival Day)
- Two way cable car (Subject to Maintenance)
- Enroute Batu cave visit (30 Minute Only)
- Half Day city tour KUL Return Transfers in GEN - KUL (KUL AIRPORT-KUL HOTEL-KUL- AIRPORT)
- All tours and transfers on SIC basis

Package Excludes:

- Airfares and ticket taxes
- Meals not specified above
- Surcharges applicable
- Travel and Medical Insurance Tips and Porterage
- Expenses of personal nature
- Visa
- Anything not mentioned in the inclusions above

Note : 5% GST on total tour cost will be added extra on bill

Payment Terms

Payments can be made by credit/debit cards and netbanking for online booking and cheque, Demand Draft, NEFT, RTGS or IMPS for offline bookings. Cheque/Demand Draft should be in favour of **‘Travelminia’**.

Cancellation Policy

Cancellation received no.of days prior to departure	Cancellation fee applicable on Net Tour Price(Per Person)
D-0 to 10	100%
D- 10 to 20	75%
D- 30 to 40	60%
D- 40 to 50	50%

D- 60 to 70	40%
D- 70 to 80	30%
D- 80 to 100	20%
D- 100 to 300	10%

In some cases Air tickets are blocked / issued on special fare then cancellation charges levied by the airline, over and above the charges as mentioned in the table hereinabove shall be borne by the guest.

A) Guest cancel the tour due to any personal reason

1. if any guest decides to cancel the tour for any reason whatsoever, they shall immediately send an email to Travelminia at info@travelminia.com cancellation from their registered email ID.
2. Cancellation will attract cancellation charge as stated herein above which is calculated on Net Tour price and varies as per the time duration between the cancellation date and the tour Departure date The cancellation charge will also differ tour wise / sector wise /category wise.
3. Travelminia is not liable to give any details or bifurcation of the cancellation charge.
4. Any refund payable to the guest as per the cancellation policy will be paid within 10 working Days.
5. Once the booking is cancelled, it cannot be reinstated. Any reversal/re-booking will be treated as fresh booking and additional charges are applicable.

B) Single guest sharing a room with another cancels the tour

1. Single guest should ideally book as specialty tours such as women's special or seniors Special, where Travelminia guarantees a room partner, guest can save on single occupancy Charge on these tours.
2. If a single guest is travelling alone on a regular tour then s/he will have to pay single Occupancy charge. If they get a room partner. And share the twin/double room for all tour days Then the single occupancy charge will be refunded to the guest after tour within 10 working days of arrival.
3. In case of cancellation by any such sharing partner no refund is applicable

C) Travelminia World cancels the tour

1. Travelminia reserves the right to cancel or re-schedule any tour without reasons.
2. The amount paid by the guest will be refunded within 10 working days of cancellation of the tour.
3. Refund will be paid by A/C payee cheque in Indian rupees For international tours as well even. If the guest had made the tour payment partly or fully in foreign currency refund will be paid in Indian rupees only.
4. Travelminia will not be liable to pay any interest on the tour amount paid by the guest
5. Travelminia owes no responsibility for any additional expense related to any other arrangements made by the guest on their own.
6. A guest willing to take any other tour can do so in consultation with the respective sales Person Excess / short payment if any for the new tour will be refunded / collected to / from the guest.

D) Travelminia cancels and/or reschedules the tour considering the safety of tourists under force majeure situations

1. Travelminia reserves the right to cancel and or re-schedule any tour under force majeure Situations like natural calamity epidemic terrorist disturbance etc. considering the safety of the tourists, no refund fully or partially will be applicable under any circumstance in such force majeure situations.
2. As Refund is not applicable guest will be required to choose the next possible future date of the same tour
3. Travelminia will send the request to associates like airline hoteliers transporters etc for assistance in postponement of the services.
4. If guest wants to change the sector then decision will depend on the cooperation of the associates like Airlines and hoteliers such a decision will require time and will be given at the Earliest or within a span of 45 days of such request.(But Not Guarantee whether its possible or not).
4. In case if associates (Airlines/Hoteliers/Transporters) are not in a position to consider the case Then actual cancellation charges may apply.
5. If the future tour price is less, then the excess amount will be adjusted to the next tour which the guest wish to go later or to give an upgrade in any of the services that guest may opt for No partial refund is applicable in such situations.

E) When Travelminia reschedules the tour due to uncontrollable factors like changes in airline schedule, major event or VIP movement at the destination.

1. Travelminia reserves the right to re-schedule any tour under uncontrollable factors like Changes in airline schedule or major event or VIP movement at the destination no refund-full Or partial will be applicable under any circumstances.
2. As refund is not applicable guest will have to abide by the new schedule of the tour
3. In this constantly changing world, Travelminia does change or upgrade the tour itineraries For value addition to guest which can lead to increase in the tour price amount. In such a case Travelminia reserves the right to charge additional expense.

F) Tour cancelled due to Visa rejection-DEEMED Cancellation

1. Rejection of visa will lead to deemed cancellation and the booking will stand cancel without Any intimation or confirmation from the guest.
2. Visa rejection date will be considered as the date of cancellation and the cancellation charge will be applicable accordingly.
3. Guest can re-apply by paying additional all visa charges, however granting of visa is at the Discretion of the respective consulates and Travelminia will not be responsible for the same
4. If visa is not granted even the second time,the cancellation charge will be based on the date of the rejection of second visa.
5. If no intimation of visa (granted/rejection) is received from the respective Consulate / Embassy Then it is considered as deemed cancellation and cancellation charge will be applicable as stated Herein above.
6. In case of group booking if visa of an individual is rejected and the rest of the group cancels the Tour then cancellation charges as mentioned in the table herein above shall be applicable to the entire group.
7. Visa copy is always sent to guest on email by Travelminia whereas sometimes Consulate Send passport directly to the guest residence in both the cases it is the responsibility of the

Guest to check the visa sticker and verify that the personal details and visa validity is accurate
Due to a mistake, if the immigration office does not allow the guest to leave or enter the
Country, then **Travelminia** will not be responsible for any refund / losses / consequences.

8. In certain cases where Air/Visa is processed more than 91 days in advance, on cancellation
Actual Air charge/Visa fees is applicable in addition to above cancellation charge.

G) Non payment of tour price- Deemed Cancellation

1. Guest is required to pay full tour price at the time of booking / 60 days / 45 days prior to the tour
Departure date if the payment is not received during the mentioned time frame then Travelminia
Reserves the right to cancel the booking without any written notification and forfeit the paid
Amount. In such a case, the cancellation notice will be treated as cancellation date and
cancellation charges will apply as per the policy.

H) Right of admission and termination

1. Travelminia reserves the right to say 'NO' to the booking of any guest without divulging any
Reason or justification.
2. Travelminia reserves the right to terminate the tour of any guest while on road in the guest
Does not follow the group tour decorum or misbehaves with co-passenger / Tour manager /
Coach captain / local citizen or creates nuisance etc.
3. Guest will have to make arrangement for their return travel on their own and no refund is
Applicable under such circumstance.
4. In such a case no refund or compensation is applicable.

I) NO show or absence on Day 1 of the tour

1. If a guest fails to join the tour on day 1 of the tour, it is termed as NO Show and will be treated
as deemed cancellation and no refund is applicable.
2. Cancellation charge will be 100% at the same time all services will stand cancel unless the
guest notifies to Travelminia about joining the tour later own expense.

J) Discontinuation from ongoing tour

1. If guest discontinues / terminates the tour for any personal reason, it is termed as deemed
Cancellation and no refund will be applicable.
2. Travelminia team will assist the guest to book the required services, however all expense for
The same will have to be paid by the guest immediately in advance.

J) Travel Insurance

1. Travelminia regular group tour prices are inclusive of insurance charge for guest upto 59 years
of age. The insurance policy is valid for the duration of the tour guest over 59 years of age have
to pay the difference in insurance premium.
2. The guest opting for customized Holidays in bound Holidays and mice tours, the price is non
Inclusive of insurance charge hence guest need to purchase travel insurance separately.

3. Certain cancellation cases can be eligible for insurance claim however settlement of the Claim is at the sole discretion of the insurance company and Travelminia is not responsible For the same.
4. In case of any incidence probe to insurance claim, it is mandatory to intimate insurance Company and Travelminia within 24 hours of any such incident.
5. In case of any personal travel insurance policy obtained by guest, Travelminia is not liable for Any claim processing and communication with insurance company.

**Feel free to get in touch for
Any assistance regarding
Your booking**

Cal 858 299 4499

Email info@travelminia.com

Book Online www.travelminia.com

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